

Dear Parent,

First and foremost, we want to thank you for being part of our childcare community. We deeply value the trust you've placed in us to care for your children, and we know how important reliable childcare is for every family.

We are sorry to have to share a difficult update: Moving forward, Augusta Health Childcare Center will be reserved exclusively for our team members.

This decision was not made lightly. Like many in healthcare, we are facing a significant workforce shortage. In order to continue providing high-quality care to our communities, we must ensure our team members have access to the childcare support they need to remain in their roles.

We understand this change may cause disruption or disappointment, and we are truly sorry. We know how impactful this is for families who have come to rely on our services, and we wish there were a different path forward.

To allow parents time to make new childcare arrangements, we will be making this transition over the next several months. As of **February 1, 2026**, all of the Childcare Center's classes will be open only to Augusta Health team members. Should you secure alternative care for your child(ren) before this time, we will waive the 30-day notice that is typically required.

We understand how challenging it can be to find quality childcare, and we want to support you during this time. We encourage you to visit the Virginia Department of Social Services' website at <https://www.childcare.virginia.gov/find-care>, where you can easily search for childcare providers near you by entering your ZIP code. In addition, we've attached a list of local childcare options close to our Fishersville, VA location that may be able to assist you.

We will also be holding a Town Hall meeting on October 21, 2025, at 6:30 p.m. in the Mannix Conference Room at Augusta Health (located in the back of the first floor in the Heart & Vascular Center, 78 Medical Center Dr.). We encourage you to attend for more information and to engage in the discussion.

We appreciate the privilege of caring for your child and are sorry this change will challenge members of our community to find alternative childcare. If you have any questions about this transition, please contact us at (540) 332-5600.

Sincerely,

Crystal Farmer, MBA, MSN, RN, FACHE
Senior Vice President and
Chief Operating Officer, Augusta Health

John Boswell
Senior Vice President and
Chief Human Resources Officer, Augusta Health